



## Pool Party Rental Agreement

1. **Release and Hold Harmless Agreement:** The responsible party must sign the release and hold harmless agreement. By completing an online pool reservation, it is understood that the responsible party has accepted the terms of the swimming pool rental agreement.
2. **Lifeguard Policy:** Only lifeguards contracted through Quillian Center may be used.
3. **Party Setup Agreement:** Patrons may set up no sooner than 10 minutes before their scheduled time.
4. **Party Cleanup Agreement:** Patrons must clean up prior to their party's ending time and are responsible for any damage to equipment, property, etc., and your credit card will be charged for any such damages. Lifeguards will blow their whistle and turn off features 10 minutes before the party ends to give you time to clean up.
5. **Rental Fees:** Rental fees, lifeguard charges, and transaction fees are due 48 hours after your registration has been approved. If you are renting during a promotional timeframe, all fees will be due up front. Your credit card will be charged \$100.00 if:
  - a. Patrons fail to clean up the area to the satisfaction of the manager/lifeguard on duty.

- b. The party fails to exit on time.
- c. Attendance exceeds the limits for the number of lifeguards reserved.
- d. The Pool Agreement or Pool Rules are not observed.

6. **Rights of Cancellation Policy:** Quillian Center reserves the right to cancel reservations prior to the rental time due to inclement weather and/or unforeseen circumstances. If Quillian Center exercises this right, patrons will receive a full refund. (Unforeseen circumstances could include pump or motor failure, poor pool chemistry, or other unsafe conditions.)
7. **Notice of Cancellation:** Quillian Center must be given a notice of cancellation 28 days before the reservation date for you to receive a full refund, less \$30.00. If notice is given 15 to 27 days before your reservation, 50% of the rental price will be returned. If notice is given within 14 days of the reservation, you are financially responsible for the confirmed reservation. The \$30.00 transaction fee is non-refundable regardless of notice.
8. **Renters' Cancellation:** Renters have an option to cancel the party due to inclement weather. Parties may be cancelled no sooner than 24 hours before the scheduled reservation due to inclement weather only (inclement weather is defined as a 50% chance of rain or weather warnings issued by the National Weather Service. Parties must be cancelled at least two hours before the scheduled time for renters to receive a refund for the lifeguards and the facility rental fee, less \$30.00 transaction fee. Renters must contact the pool company: 281-988-8480 (ask for staffing department) and then call the Quillian Center office: 713-458-4707. Please be sure to leave a message for any/all those numbers if there is no answer. If you leave a message, please include

the party name, phone number, date, time, etc. Renters will be responsible for all fees if these calls are not made in time. If the party is cancelled due to inclement weather after the party has started, the renter will receive a prorated refund of the rental fee, but will be responsible for all lifeguard fees. The \$30.00 transaction fee will apply unless the party is rescheduled to another date.

9. **Food Policy:** Birthday cakes, cookies, etc., are welcome, but please provide your own plates, napkins, etc. No cooking is permitted. NO GLASS CONTAINERS ARE PERMITTED. The director must approve catered meals. Refrigerator space is not available.
10. **Music Policy:** Battery-operated music must be appropriate and may not be played at loud volumes.
11. **Decorations Policy:** Decorations must be plastic. Do not decorate with crepe paper or anything that will leave a stain if it gets wet.
12. **No Smoking and No Alcohol Policy:** Quillian Center is a non-smoking facility, and alcohol is not allowed on the property. Swimming Pool Rental Information.
13. **Posted Rules:** All posted rules must be followed, and lifeguard commands must be obeyed.